

COATS PROGRAM – GUIDE FOR PAYMENT CLAIMS *Residential Services (Out of Scope-DTAU)*

This guide provides information on the prices and products for payment claims through COATS for the provision of Residential Services (Out of Scope-DTAU) effective from 1 July 2019. On 1 July 2019 the Department of Health and Human Services (DHHS) transitioned all residential AOD treatment services (including Aboriginal, youth, and adult) to activity-based funding (ABF). From this date, all residential rehabilitation and withdrawal activity will therefore transition from using episodes of care (EOC) to drug treatment activity units (DTAU). This will bring these services in-line with adult community services, and improve consistency, accountability, transparency and flexibility in the way residential services are funded.

In line with an ABF approach, a common funding unit is utilised; a Drug Treatment Activity Unit (DTAU). DTAUs allow relative prices to be compared and adjusted across AOD activities that use different combination of units. Product prices have been determined based on the 2019/2020 funding guidelines by DHHS. As of 1 July 2019, one DTAU unit equates to **\$820.99** of funding. New prices are inclusive of non-attendance and after-hours capacity. Where clients do not attend any required sessions outlined to constitute a payment for treatment, no claim for payment can be made.

Treatment Completion Advice Forms

Treatment agencies must complete Treatment Completion Advice (TCA) payment forms in the Penelope portal. Completion of TCAs enable ACSO to process payment to treatment agencies according to the activity provided and keeps the Penelope case list up to date. The TCA provides the option for $\frac{1}{4}$, $\frac{1}{2}$, $\frac{3}{4}$ or full payment, depending on the number of events per course of treatment (see Table 1 for more details). If unsure of which proportional payment is appropriate, please tick the following box: “*As per payment guidelines – to be used in place of a dollar figure*” on the TCA and COATS will calculate the appropriate rate for course of treatment.

The clinical TCA should be completed within **two weeks** of cessation of treatment to ensure that Justice Case Managers have the most up to date information to assist with case management and court reporting. A TCA event will remain open for **six months from the date of treatment commencement**. Payment will not be made to those TCAs which remain outstanding after this time, unless by exception (e.g. a deferral has been sought and client is still engaged in initial course of treatment beyond six months).

It is expected that all treatment agencies will provide the necessary level of care identified to meet the needs of individual clients. This means that some clients may require more or less treatment events than is identified in Table 1. However, the overall cost will average out and service providers will be expected to adjust the duration and intensity of the treatment response to meet the complexity of the client’s presentation. The model has been designed to give providers the flexibility to respond to a spectrum of client needs.

A treatment variation can be requested by treatment providers in order to reclassify between a Standard and Extended treatment course should a client’s clinical requirements change significantly during treatment, the treating clinician must consult with the client’s Justice Case Manager for authorisation. Once this has been approved, the treating clinician will continue to use the same service file on Penelope for an extended course of treatment. A treatment extension request form via the Penelope portal is no longer required for residential services. When a client is varied to extended, payment claimable is based on extended dollar amount **ONLY** (not standard plus extended).

Please note, in the instance where a client's Community Corrections, Youth Justice or Parole order has expired, or their engagement with a Court-based program, such as CISP or Credit Bail, has ceased, COATS will consult with the relevant Justice agency before approving treatment variation requests.

All providers of Residential Services treatment have a DTAU utilisation target for treatment of forensic clients. This funding is incorporated into the provider/consortia's overall DTAU. Once this combined target has been reached, agencies may be eligible for fee for service for any additional forensic referrals. Fee for Service will not be approved until ACSO receive endorsement from the catchment DHHS divisional office. As such, it is expected that agencies will have ongoing discussions with their DHHS divisional contact to discuss DTAU allocation and resourcing across the catchment prior to requesting Fee for Service.

Capacity Issues

To assist in managing demand issues at a local level, agencies must discuss any capacity issues with their regional DHHS office before requesting that referrals are put on hold for a particular location or period.

Pricing

ACSO will apply pricing loadings as follows: Forensic client price loading of 15% and Aboriginal client price loading of 30%. If a client is an Aboriginal and/or Torres Strait Islander *and* a forensic client, the 30% Aboriginal loading only will apply. These loadings will be funded from within a provider's DTAU allocation and not as additional payments. Please note that prices for Aboriginal-specific facility rehabilitation include the Aboriginal loading.

Complexity will be determined through the administration of the common screening tool, which will be conducted as part of the intake and assessment function by either the catchment-based service or by ACSO COATS. Service providers will only receive the 'complex' price for those clients screened as complex through this process or who have submitted a variation should client's circumstances or presentation change during the course of treatment.

Table 1: Aboriginal, Residential and Youth Services (Out of Scope-DTAU)
Aboriginal, Residential and Youth Services (Out of Scope -DTAU) Pricing 2019-2020

Product	Description	Length of Treatment for Payment	Forensic Price (\$) 2019/20	Aboriginal and/or Torres Strait Islander (ATSI) Price (\$) 2019/20 15% increase included (ex Aboriginal-specific facility rehabilitation)
Residential withdrawal general		Residential withdrawal general - standard		
Residential withdrawal services provide alcohol and other drug withdrawal through a community residential drug withdrawal service or through hospital-based treatment. Community-based residential drug withdrawal is provided to clients in a suburban setting located close to a public hospital. The treatment emphasis is on a short length of stay.		Standard: up to and including 10 days	\$4,598.96 (5.602 DTAU) 1-2 days = ¼ (\$ 1,149.74) 3-4 days = ½ (\$2,299.48) 5-6 days = ¾ (\$3,449.22) 7-10 days = full payment	\$5,198.83 (6.332 DTAU) 1-2 days = ¼ (\$1,299.71) 3-4 days = ½ (\$2,599.42) 5-6 days = ¾ (\$3,899.12) 7-10 days = full payment
		Residential withdrawal general - extended		
		Extended: 11 days and over	\$8,278.27 (10.083 DTAU) 11 days = ¼ (\$5,518.79) 12 days = ½ (\$6,438.62) 13 days = ¾ (\$7,358.44) 14+ days = full payment	\$9,358.04 (11.398 DTAU) 11 days ¼ (\$7,352.73) 12 days ½ (\$8,021.16) 13 days ¾ (\$8,689.59) 14+ days = full payment

Residential withdrawal Youth	Youth-specific facility withdrawal - standard		
Youth residential withdrawal services provide short-term intensive support, time out and drug withdrawal services to young people in a residential setting. This includes psychosocial, medical and pharmacological support, treatment and intervention in a safe, secure and drug-free environment on a 24-hour basis.	Standard: up to and including 10 days	\$8,826.31 (10.751 DTAU) 1-2 days = ¼ (\$2,206.58) 3-4 days = ½ (\$4,413.16) 5-6 days = ¾ (\$6,619.74) 7-10 days = full payment	\$9,977.57 (12.153 DTAU) 1-2 days = ¼ (\$2,494.39) 3-4 days = ½ (\$4,988.79) 5-6 days = ¾ (\$7,483.18) 7-10 days = full payment
	Youth-specific facility withdrawal - extended		
	Extended: 11 days and over	\$15,887.77 (19.352 DTAU) 11 days = ¼ (\$10,591.68) 12 days = ½ (\$12,357.04) 13 days = ¾ (\$14,122.41) 14+ days = full payment	\$17,960.09 (21.876 DTAU) 11 days = ¼ (\$11,973.20) 12 days = ½ (\$13,968.83) 13 days = ¾ (\$15,964.46) 14+ days = full payment
Pre-admission client engagement is treatment and preparation delivered to clients prior to their entering a course of residential care. Where clients do not attend any required sessions outlined to constitute a payment for treatment post pre-admission, no claim for payment can be made (pre-admission claimable only).	General and youth residential withdrawal: Pre-admission client engagement		
	Per treatment course	\$307.10	\$346.46
Bridging support is regular contact aiming to support client engagement, retention, motivation and stability after clients leave their course of residential treatment.	General and youth Residential withdrawal: Bridging support		
	Per client contact (Maximum payment claimable of 4 contacts post treatment)	\$86.20	\$96.88

Residential rehabilitation general	Residential rehabilitation general - standard		
Residential rehabilitation services provide intensive interventions that address the psychosocial causes of drug dependence in a structured residential setting. Residential services are staffed 24-hours and include a range of interventions that aim for lasting change and to assist with re-integration into community living	Standard: up to and including 160 days	\$12,727.50 (15.503 DTAU) 1-17 days = ¼ (\$3,181.88) 18-34 days = ½ (\$6,363.75) 35-50 days = ¾ (\$9,545.63) 51-160 days = full payment	\$14,387.61 (17.525 DTAU) 1-17 days = ¼ (\$3,596.90) 18-34 days = ½ (\$7,193.81) 35-50 days = ¾ (\$10,790.71) 51-160 days = full payment
	Residential rehabilitation general - extended		
	Extended: 161 days and over	\$50,661.15 (61.707 DTAU) 161-187 days = ¼ (\$22,210.91) 188-214 days = ½ (\$31,694.33) 215-240 days = ¾ (\$41,177.74) 241+ days = full payment	\$57,269.13 (69.756 DTAU) 161-187 days = ¼ (\$25,107.99) 188-214 days = ½ (\$35,828.37) 215-240 days = ¾ (\$46,548.75) 241+ days = full payment
	Dual Diagnosis residential rehabilitation		
	Approximately 90 days	\$60,021.76 (73.109 DTAU) 1-21 days = ¼ (\$15,005.44) 22-42 days = ½ (\$30,010.88) 43-63 days = ¾ (\$45,016.32) 64-90 days = full payment	\$67,849.90 (82.644 DTAU) 1-21 days = ¼ (\$16,962.48) 22-42 days = ½ (\$33,924.95) 43-63 days = ¾ (\$50,887.43) 64-90 days = full payment
	Family beds program - standard		
	Standard: up to and including 160 days	\$26,316.50 (32.055 DTAU) 1-17 days = ¼ (\$6,579.13) 18-34 days = ½ (\$13,158.25) 35-50 days = ¾ (\$19,737.38) 51-160 days = full payment	\$29,749.09 (36.236 DTAU) 1-17 days = ¼ (\$7,437.27) 18-34 days = ½ (\$14,874.55) 35-50 days = ¾ (\$22,311.82) 51-160 days = full payment

	Family beds program - extended		
	Extended: 161 days and over	\$104,751.47 (127.592 DTAU)	\$118,414.71 (144.234 DTAU)
		161-187 days = ¼ (\$45,925.24) 188-214 days = ½ (\$65,533.99) 215-240 days = ¾ (\$85,142.73) 241+ days = full payment	161-187 days = ¼ (\$51,915.50) 188-214 days = ½ (\$74,081.90) 215-240 days = ¾ (\$96,248.31) 241+ days = full payment
	General, youth and Aboriginal Residential rehabilitation -Pre-admission client engagement		
	Per course	\$920.03 (1.121 DTAU)	\$1040.04 (1.267) DTAU
	General, youth and Aboriginal Residential rehabilitation - Bridging support		
	Per contact (Maximum payment claimable of 4 contacts post treatment)	\$86.20	\$96.88
<p>Slow-stream pharmacotherapy reduction programs operate in two residential rehabilitation centres, Windana Therapeutic Community and Odyssey House Therapeutic Community. Participation in the rehabilitation program is thought to reduce the subjective distress of pharmacotherapy reduction. Slow reduction in a supportive treatment environment reduces the risk of relapse and overdose that may occur during opioid neuroadaptation reversal.</p>	Slow stream pharmacotherapy program – standard		
	Standard: up to and including 160 days	\$15,871.26 (19.332 DTAU)	\$17,941.42 (21.853 DTAU)
		1-17 days = ¼ (\$3,967.82) 18-34 days = ½ (\$7,935.63) 35-50 days = ¾ (\$11,903.45) 51-160 days = full payment	1-17 days = ¼ (\$4,485.36) 18-34 days = ½ (\$8,970.61) 35-50 days = ¾ (\$13,456.07) 51-160 days = full payment
	Slow stream pharmacotherapy program - extended		
	Extended: 161 days and over	\$63,174.71 (76.949 DTAU)	\$71,414.88 (86.986 DTAU)
		161-187 days = ¼ (\$27,697.12) 188-214 days = ½ (\$39,522.99) 215-240 days = ¾ (\$51,348.85) 241+ days = full payment	161-187 days = ¼ (\$31,309.79) 188-214 days = ½ (\$44,678.15) 215-240 days = ¾ (\$58,046.62) 241+ days = full payment

Residential rehabilitation Youth	Youth-specific facility rehabilitation - standard		
Youth residential rehabilitation services are staffed 24 hours and provide a range of interventions aiming to address young people's problematic AOD use and develop life skills to enable independent living in the community	Standard: up to and including 90 days	\$23,282.36 (28.359 DTAU) 1-10 days = ¼ (\$5,820.59) 11-20 days = ½ (\$11,641.18) 21-29 days = ¾ (\$17,461.77) 30-90 days = full payment	\$26,319.19 (32.058 DTAU) 1-10 days = ¼ (\$6579.80) 11-20 days = ½ (\$13159.60) 21-29 days = ¾ (\$19739.19) 30-90 days = full payment
	Youth-specific facility rehabilitation - extended		
	Extended: 91 days and over	\$79,161.90 (96.422 DTAU) 91-100 days = ¼ (\$37,252.25) 101-110 days = ½ (\$51,222.13) 111-119 days = ¾ (\$65,192.02) 120+ days = full payment	\$89,487.36 (108.999 DTAU) 91-100 days = ¼ (\$42,111.23) 101-110days = ½ (\$57,903.28) 111-119 days = ¾ (\$73,695.32) 120+ days = full payment
	Aboriginal-specific facility rehabilitation - standard		
	Standard: up to and including 90 days	\$23,228.20 (28.293 DTAU) 1-10 days = ¼ (\$5,807.05) 11-20 days = ½ (\$11,614.10) 21-29 days = ¾ (\$17,421.15) 30-90 days = full payment	\$23,228.20 (28.293 DTAU) 1-10 days = ¼ (\$5,807.05) 11-20 days = ½ (\$11,614.10) 21-29 days = ¾ (\$17,421.15) 30-90 days = full payment

	Aboriginal-specific facility rehabilitation- extended		
	Extended: 91 days and over	\$78977.76 (96.198 DTAU)	\$78977.76 (96.198 DTAU)
		91-100 days = $\frac{1}{4}$ (\$19744.44)	91-100 days = $\frac{1}{4}$ (\$19744.44)
		101-110 days = $\frac{1}{2}$ (\$39488.88)	101-110 days = $\frac{1}{2}$ (\$39488.88)
		111-119 days = $\frac{3}{4}$ (\$59233.32)	111-119 days = $\frac{3}{4}$ (\$59233.32)
		120+ days = full payment	120+ days = full payment

Please note: Forensic referrals include any referrals authorised or directed through COATS and meeting the COATS forensic criteria (available on the COATS website). Referrals for clients classified as diversion include referrals to COATS through Victoria Police, Court-based programs and those ordered to attend treatment by Child Protection (this is a trial client group). Agencies should submit referrals for registration of diversion clients no later than one month from date of first client contact.

Where an agency is providing Bridging Support to forensic clients, this is to be recorded against overall DTAU. A maximum of four (4) bridging support contacts are claimable per course of treatment through the same Clinical TCA.