COATS PROGRAM – GUIDE FOR PAYMENT CLAIMS
Youth, Aboriginal and Residential Services (Out of Scope)

This guide provides information on the prices and products for payment claims through COATS for the provision of adult alcohol and drug (AOD) residential, aboriginal and youth treatment services (out of scope) effective from 1 July 2017. Since 2014, the Department of Health and Human Services (DHHS) has moved towards a form of Activity Based Funding (ABF) for all adult AOD non-residential treatment services whereby service providers receive funding based on the number and types of services provided.

Treatment Completion Advice Payment Forms

Treatment agencies must complete treatment completion advice (TCA) payment forms in the Penelope portal. Completion of TCAs enables ACSO to broker payment to treatment agencies according to the activity provided and keep your Penelope case list up to date. The TCA provides the option for ¼, ½, ¾ or full payment, depending on the number of events per course of treatment (see Table 1 for more details). If you are unsure of which proportional payment is appropriate, please tick the following box: "As per payment guidelines – to be used in place of a dollar figure" on the TCA and COATS will calculate the appropriate rate for you.

The Clinical TCA should be completed within **two weeks of cessation of treatment** to ensure that Justice Case Managers have the most up to date information to assist with case management and court reports. A TCA will remain open for **six months from the date of treatment commencement**. Payment will not be made to those TCAs which remain outstanding after this time, unless by exception (e.g. a variation has been sought and a client is still engaged in initial course of treatment beyond six months).

It is expected that all treatment agencies will provide the necessary level of care identified to meet the needs of individual clients. This means that some clients may require more or less treatment events than is identified in Table 1. However, the overall cost will average out and service providers will be expected to adjust the duration and intensity of the treatment response to meet the complexity of the client's presentation. The model has been designed to give providers the flexibility to respond to a spectrum of client needs.

Treatment extensions or second episodes of care can be requested but will only be granted after a maximum number of sessions/hours for the relevant service type have been completed. A variation can also be requested by treatment providers in order to reclassify between a standard and complex episode of care should a client's clinical requirements change significantly during the treatment episode.

To request a treatment extension or an additional episode of care, the treating clinician must consult with the client's Community Corrections Case Manager for authorisation. Once this has been approved, the treating clinician must submit a TCA for the current course of treatment and request an additional course using the Extension form via the Penelope portal. This extension form must include relevant information relating to the clinical need for an additional course of treatment. The client will not need to be re-assessed by COATS for a first extension request, however, any subsequent extensions may require a COATS re-assessment. This will be reviewed on a case by case basis.

Please note, in the instance where a client's Community Corrections, Youth Justice or Parole order has expired, or their engagement with a Court-based program, such as CISP or Credit Bail, has ceased, COATS will consult with the relevant Justice agency before approving treatment extension or variation requests. For Other Diversion, Koori Drug Diversion or Drug Diversion Appointment Line (DDAL) clients, only one treatment extension request will be granted (equating to two courses of treatment).

A maximum of three 'no-shows' will be paid for all out of scope services. Where clients do not attend all required sessions outlined to constitute full payment for treatment, an agency can claim up to three no-show payments of $50.00 each in addition to the partial payment. No-shows cannot be claimed in addition to full payment.

In instances where a forensic pre-payment or retainer is in place, activity, including assessments will be reconciled against this payment before fee for service is issued.

For the purposes of recording sessions, an event refers to direct contact with the client including face to face, phone-based, family meeting or a care coordination meeting where the client is included. It does not include meetings without the client or carer present, they are considered indirect and not counted toward client contact.

Capacity Issues

To assist in managing demand issues at a local level, agencies must discuss any capacity issues with their regional DHHS office before requesting that referrals are put on hold for a particular location or period.

Table 1: Pricing for Out of Scope Services 2018-2019			
Treatment Types	**Treatment Description**	**Average Length of Treatment for Payment**	**Full Payment Amount for Completion of Treatment Ordered (Based on 2018-2019)**
Residential Rehabilitation: Youth and Adult	Residential rehabilitation services will provide a 24 hour staffed residential treatment program of an ***average*** of four months duration. They will provide a range of interventions, which aim to ensure lasting change and assist re-integration into community living. Residential rehabilitation services will be provided from a community based setting, such as a house or houses located in a residential area.	120 Day Stay 1-29 days = ¼ ($4107.25) 30-59 days = ½ ($8214.50) 60-89 days = ¾ ($12321.75) 90-120 = full payment	$16,429.00
Community Residential Drug Withdrawal (CRDW) - Adult	Residential withdrawal services provide alcohol and other drug withdrawal through a community residential drug withdrawal service or through hospital based treatment. Community-based residential drug withdrawal is provided to clients in a suburban setting located close to a public hospital. The treatment emphasis is on a short length of stay.	7 Day Stay 1-2 days = ¼ ($793.75) 3-4 days = ½ ($1587.50) 5-6 days = ¾ ($2381.25) 7+ days = full payment	$3,175.00
Community Residential Drug Withdrawal (CRDW) - Youth	Youth residential withdrawal services provide intensive support for alcohol and other drug withdrawal for young people in a community residential setting. The treatment emphasis is a holistic health and well-being approach. Please note extensions are only requested on completion of 12 days.	12 Day Stay 1-2 days = ¼ ($2532.25) 3-4 days = ½ ($5064.50) 5-6 days = ¾ ($7596.75) 7 + Full = (based on minimum 7 days for full payment)	$10,129.00

Table 1: Pricing for Out of Scope Services 2018-2019

Treatment Types	Treatment Description	Average Length of Treatment for Payment	Full Payment Amount for Completion of Treatment Ordered (Based on 2018-2019)
Specialist Pharmacotherapy Service:	Pharmacotherapy treatment for opioid dependence has been well proven in clinical trials demonstrating improvements in health, social and occupational functioning across a wide range of people. While pharmacotherapy programs are generally administered through general medical practitioners, the need for specialist pharmacotherapy services occurs where there are associated complex medical, psychiatric or psychological problems. Specialist pharmacotherapy services operate in association with a general hospital.	Average length of treatment for full payment: 12 sessions 1-3 sessions = ¼ ($823.75) 4-6 days = ½ ($1647.50) 7-9 days = ¾ ($2471.25) 10-12 days = full payment	$3,295.00
Youth Outreach	An outreach service provides assessment, support and on-going case coordination to young people with alcohol and other drug problems, in their own environment. The service also supports generalist agencies that work with young people, through information, education and training.	Average length of treatment for full payment: 7 sessions (Maximum payment of 3 non-attendances inclusive) 1-2 sessions = ¼ ($450.25) 3-4 sessions = ½ ($900.50) 5-6 sessions = ¾ ($1350.75) 7+ sessions = full payment	$1.801.00
Home Based Withdrawal - Youth	Home based withdrawal services are provided in cases where the withdrawal syndrome is of mild to moderate severity and the client is able to be supported by a family member or friend at home. This service may be provided following a short hospital admission, or as the complete treatment if no hospital admission is required. An experienced nurse in conjunction with a medical practitioner, preferably the client's general practitioner, provides the service.	Average length of treatment for full payment: 6 sessions within 34 days 1 – 2 sessions = ¼ ($461.37) 3 sessions = ½ ($922.74) 4 – 5 sessions = ¾ ($1384.11) 6+ sessions = full payment	$1845.48
Koori Community Alcohol and other drug Worker:	The Koori Community Alcohol and other drug Worker undertakes a number of program development activities based on a harm minimisation approach, including health promotion, information provision, education activities, development and maintenance of community linkages, referrals, counselling interventions, the provision of advice to generalist services, liaising with relevant programs and fulfilling an advocacy role on behalf of the service user.	Average length of treatment for full payment: 7 sessions (Maximum payment of 3 non-attendances inclusive) 1-2 sessions = ¼ ($508.75) 3-4 sessions = ½ ($1017.50) 5-6 sessions = ¾ ($1526.25) 7+ sessions = full payment	$2035.00

Table 1: Pricing for Out of Scope Services 2018-2019

Treatment Types	Treatment Description	Average Length of Treatment for Payment	Full Payment Amount for Completion of Treatment Ordered (Based on 2018-2019)
D & A Assessment (Youth Service)	Drug and Alcohol assessment undertaken by Youth agencies in order to determine treatment requirements for clients. Note: D & A assessments are now costed to pre-payments or retainers where they exist, and not to fee for service.	1 Assessment Appointment (Maximum payment of 3 non-attendances inclusive)	$150 (No show payment = $50 each)
D & A Assessment (KADW)	Drug and Alcohol assessment undertaken by KADW in order to determine treatment requirements for clients. Note: D & A assessments are now costed to pre-payments or retainers where they exist, and not to fee for service.	1 Assessment Appointment (Maximum payment of 3 non-attendances inclusive)	$150 (No show payment = $50 each)
DDAL Intervention	Screening, intake and brief intervention provided for Drug Diversion Appointment Line (DDAL) clients. Some Youth Services and Indigenous services are registered to accept DDAL referrals and provide screening, assessment and brief interventions to DDAL clients. A DDAL Intervention should consist of two concurrent or individual sessions incorporating screening, intake and brief intervention	DDAL Intervention must be provided over 2 sessions, these may be back to back. DDAL clients who require AOD treatment beyond the DDAL intervention should be referred via existing intake pathways to Catchment-based assessment services for Comprehensive Assessment and treatment planning.	$369.69 (this price is inclusive of no shows)
Supported Accommodation - Youth	Supported accommodation will provide a supportive environment to help clients achieve lasting change and assist their re-integration into community living. Supported accommodation services will be provided with a minimum of a day support worker, from a community based setting, usually with public housing.	Average length of stay for full payment: 3 – 12 months 1-23 days = ¼ ($1511.75 24-45 days = ½ ($3023.50) 46-69 days = ¾ ($4535.25) 70+ days = full payment (based on 90 day stay)	$6047.00

*Please note that the maximum price paid for an episode of care cannot exceed the full payment amount listed above (this includes any non-attendance payments).

D & A assessments will not be brokered to Residential Services as these will be undertaken by Adult Non Residential Assessment & Treatment providers.